



Tinkers Farm Opera

Registered Charity No. 1138087

Tinkers Farm Opera – Data Privacy Statement

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Last updated: 13th January 2026

Our commitment to your privacy

Tinkers Farm Opera is an amateur theatre group and registered charity. We take the privacy and security of your personal data seriously and are committed to protecting it in line with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Data Privacy Statement explains how we collect, use, store and protect your personal data when you engage with us as:

- a society member
- a Friends of the Farm member
- a supporter (for example, someone who attends our shows, joins our mailing list, or makes a donation)

If you have any questions about this statement or how we handle your data, please contact our Executive Committee at tinkersfarmopera@gmail.com.

Who we are

- We are **Tinkers Farm Opera**, an amateur theatre group affiliated with the **National Operatic and Dramatic Association (NODA)**
- We are a registered charity (Charity No. **1138087**)
- We are the **Data Controller** for the personal data we collect and process
- We have appointed a **Data Protection Lead** who is responsible for overseeing data protection compliance within the organisation

What personal data we collect

Depending on how you interact with us, we may collect:

- your name
- your postal address
- your email address
- your telephone number
- records of ticket purchases, memberships, donations, or correspondence

We only collect the personal data that is necessary for our legitimate activities.

How we use your personal data

We use personal data for the following purposes:

- processing ticket sales and managing attendance at performances
- managing society and Friends of the Farm memberships
- administering donations and supporter records
- communicating essential information about performances or events
- sending newsletters or marketing communications **where you have opted in**
- responding to enquiries and correspondence

Our lawful basis for processing

Under UK GDPR, we rely on the following lawful bases to process personal data:

- **Performance of a contract** – for example, when you purchase tickets or join as a member
- **Consent** – for newsletters and marketing communications
- **Legitimate interests** – for necessary operational communications (such as changes to performance times or venues)
- **Legal obligation** – where we are required to retain or disclose information by law

You can withdraw your consent for marketing communications at any time.

Marketing communications

We will only send you marketing or promotional emails if you have explicitly opted in. You can opt out or update your preferences at any time by contacting us at tinkersfarmopera@gmail.com.

Operational emails relating to ticket purchases or events may still be sent where necessary to fulfil our contractual obligations to you.

Who we share your data with

We do not sell or share your personal data with third parties for their own marketing purposes.

We use **Seaty** (www.seaty.co.uk) as our online box office system. In this arrangement:

- Tinkers Farm Opera acts as the **Data Controller**
- Seaty acts as the **Data Processor**

Seaty processes personal data on our behalf and in accordance with their own data protection obligations.

We may also share personal data where required by law or requested by the police or a regulatory authority investigating potentially unlawful activity.

How long we keep your data

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including:

- ticketing and event administration
- membership and supporter management
- legal, accounting, or reporting requirements

When data is no longer required, it is securely deleted or destroyed.

Data accuracy and security

We take reasonable steps to ensure that the personal data we hold is accurate and kept up to date.

All personal data is stored securely, and access is limited to those who need it for legitimate purposes.

Your rights

Under UK GDPR, you have the right to:

- request access to the personal data we hold about you
- request correction of inaccurate or incomplete data
- request deletion of your personal data where appropriate
- object to or restrict certain types of processing
- withdraw consent at any time (where processing is based on consent)

To exercise any of these rights, please contact us at tinkersfarmopera@gmail.com.

Complaints

If you are unhappy with how we have handled your personal data, you have the right to complain to the **Information Commissioner's Office (ICO)**.

ICO contact details:

- Website: www.ico.org.uk
- Telephone: 0303 123 1113

We would, however, appreciate the opportunity to address your concerns first.

Review of this statement

We review this Data Privacy Statement at least annually and update it where necessary to ensure continued compliance with data protection law.